

VoIP Gateways

October 2016

Agenda

- About New Rock Technologies
- Why VoIP Gateways?
- Product Highlights
- Business Applications and Use Cases
- Portfolio of Gateways
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- ◆ The Competition
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About New Rock Technologies



- ◆ Founded in 2004, New Rock Technologies, Inc., a Delaware corporation, is a China-based innovation company, headquartered in Shanghai.
- Business: design, produce, and market an extensive feature-rich, telecom product line for the SME, including an all-in-one IP-PBX, hybrid IP-PBX, media gateways, session border controllers, and related application software.
- Offer solutions for service providers and the telecom channel: system integrators, resellers, independent software vendors, as well as OEM partners.
- New Rock, which is now self-funded, was originally funded by IDG Technology Venture Investment.

New Rock Global Operations





World-Class Products

| Application Software | Soft-console | Soft Phone | Contact Center | Zibosoft Call Accounting System | App. API |
|--------------------------------|--------------|------------|----------------|---------------------------------|----------|
| NRP Series IP Phones | NRP1000/P | NRP1004/P | NRP1012/P | NRP1200/P | NRP1100 |
| SX Series SBC | SX1000 | SX3000 | | | |
| ISG Series xPON | ISG3004 | ISG3008 | | | |
| WROC Wireless All-in-one | WROC2000 | WROC3000 | | | |
| MX Series VoIP Gateway | HX4 MX8 | MX60 | MX120 | MX100E | |
| OM Series IPPBX | OM4 | | M20 OM8 | | ØM500 |

Why VoIP Gateways?

Why VoIP Gateways?

- ◆ Traditional networks and IP networks must co-exist and interoperate
- Evolutionary approach to VOIP Reduced costs
- Investment protection of existing infrastructure
- Standardize interconnection points throughout the network to reduce administration and maintenance costs
- Configuration flexibility to meet customer's requirements, particularly multi-tenant installations and fail-over scenarios
- Enhanced security and reliability
- Reduced cost of migration
- Maximize ROI for the service provider and the end user

Product Highlights

Product Positioning

- ◆ The most-reliable, easiest-to-deploy VoIP gateway in its class
 - ◆ SIP Trunking
 - ◆ Fail-over
 - Multi-tenant support
- Connecting legacy TDM networks and equipment to a VoIP network.
- ◆ Fax over IP that just works with Smart FoIP!

Product Highlights

- Easy to operate and maintain
- Configuration flexibility
- Intelligent and rich in features
 - ◆ FXO Feature: Dial tone or voice prompt for 2nd-stage dialing, busytone detection, caller-ID detection, polarity-reversal detection
 - ◆ G.711/T.38 fax, POS terminal, and modem support
 - ◆ Busy-tone detection and polarity reversal of FXO ports
 - ◆ 3GPP IMS support
 - ◆ 110~220VAC or -48V DC power input
- Extensive routing capabilities
 - ◆ 500 routing-rule capacity

Product Highlights

- Security/ failover
 - ◆ PSTN failover on power failure or network interruption
 - ◆ IP filter and encryption for security
- Browser-based GUI for quick-and-easy provisioning
 - Option 66, TR069/TR104/TR106 for remote configuration and management
 - ◆ Radius call record
- Interoperability with major telecom players
 - ◆ Compatible with unified communication solutions, such as CallManager, OCS/Lync/Skype for Business, and Asterisk

Interoperability Partners

















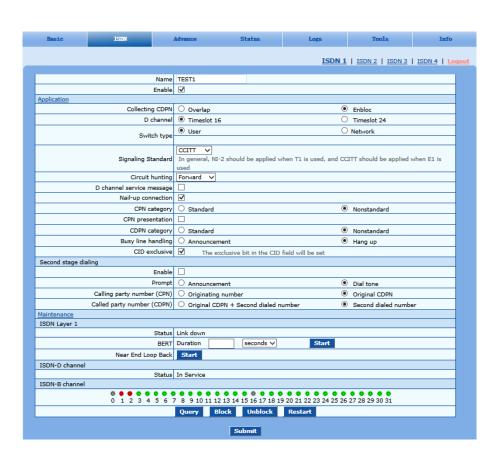




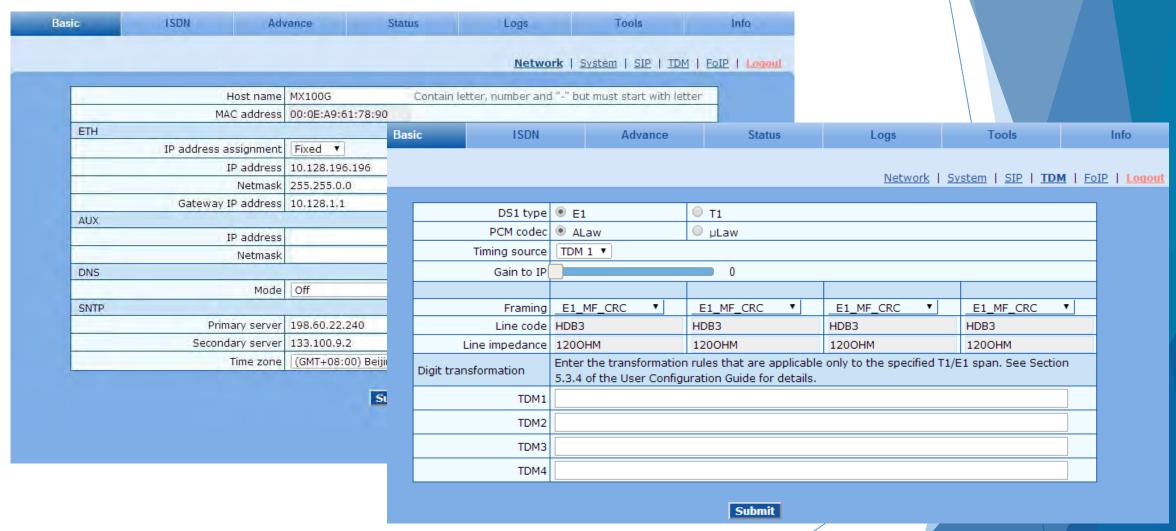
World-Class Customers



Easy Configuration with Browser-Based GUI Interface



Easy Configuration



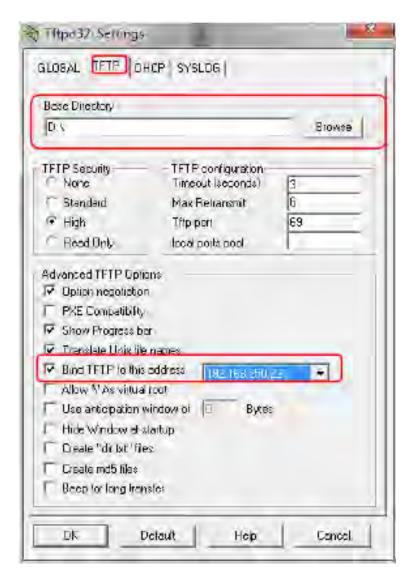
Advanced Management Tools

- Selection of interfaces
 - Browser-based Interface: HTTP, HTTPS
 - ◆ Command-line Interface: Serial (RS-232), Telnet, SSH
- Built-in logging functions
 - ◆ Real-time debug
 - Syslog
- SNMP
- Automated configuration

Service Provider Auto Provisioning

- Auto provisioning allows firmware upgrades and configuration files to be stored and managed on an auto-configuration server (ACS), and
 - ◆ The devices visit the ACS when powered on or periodically, and
 - Download the latest firmware package or configuration files
- Features:
 - Selectively configuring or upgrading some devices or all devices
 - Selectively configure some or all parameters
 - ◆ TFTP, FTP, or HTTP, or HTTPS mode
 - ◆ Obtaining ACS URL via DHCP option 66 or redirection mechanism
 - Drive down support costs for ITSPs or any sizable deployment by supporting highly-efficient, remote-device management and maintenance.
 - Remove the potential risk of loss of data and data intrusion by providing configuration file backup and data encryption on transmission
 - ◆ Easy to implement

Service Provider Auto Provisioning



Smart FolP®: Solving Two Big Problems

Smart FoIP, the patented technology, solves the two main causes of failed Fax over IP (FoIP) transmissions:

- ◆ Late T.38 re-Invites
- G.711 PCM-clock synchronization

Both Smart ATA and the MX8A offer enhanced, full-function voice and fax capabilities that provide near-PSTN success rates over IP.



Smart FoIP® Benefits

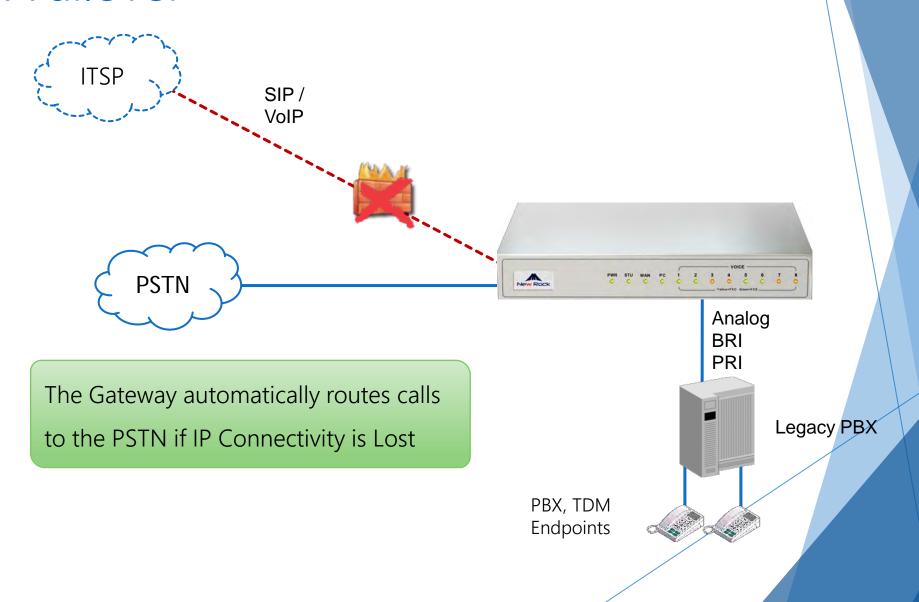
Smart FoIP-enabled products eliminate the need for POTS lines for fax. and complete a comprehensive IP solution, reducing costs and improving productivity for service providers and end-users.

- Improved subscriber/customer satisfaction (5-10% improvement in FoIP success rates)
- Reduced support costs
- Reduced operations costs
- Patent license (US patent 9,094,419)



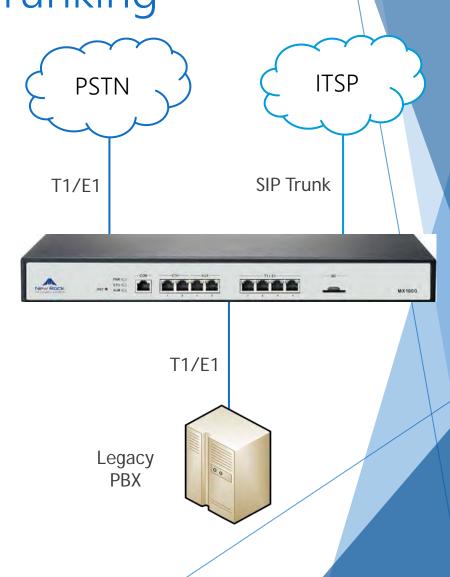
Business Applications and Use Cases

PSTN Failover

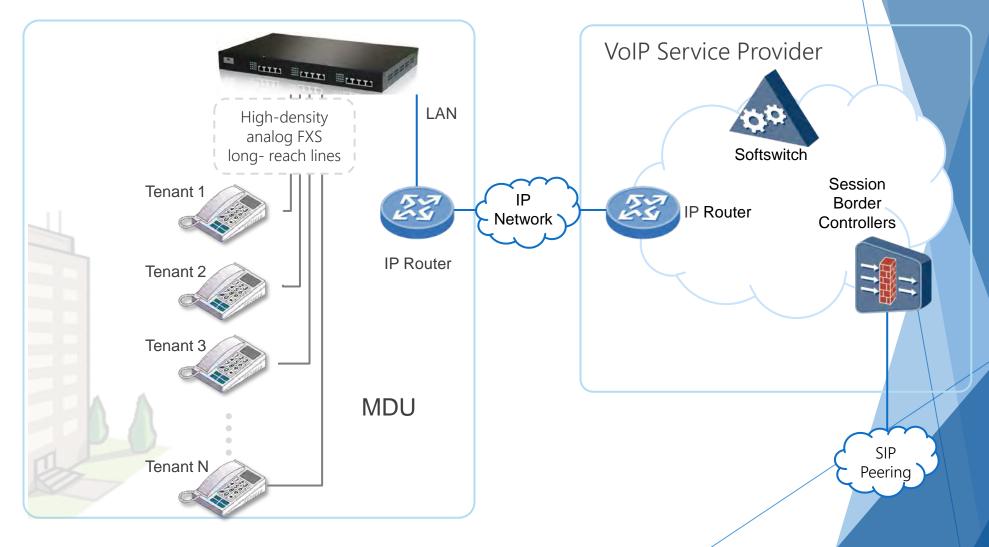


Bypass or transition to SIP Trunking

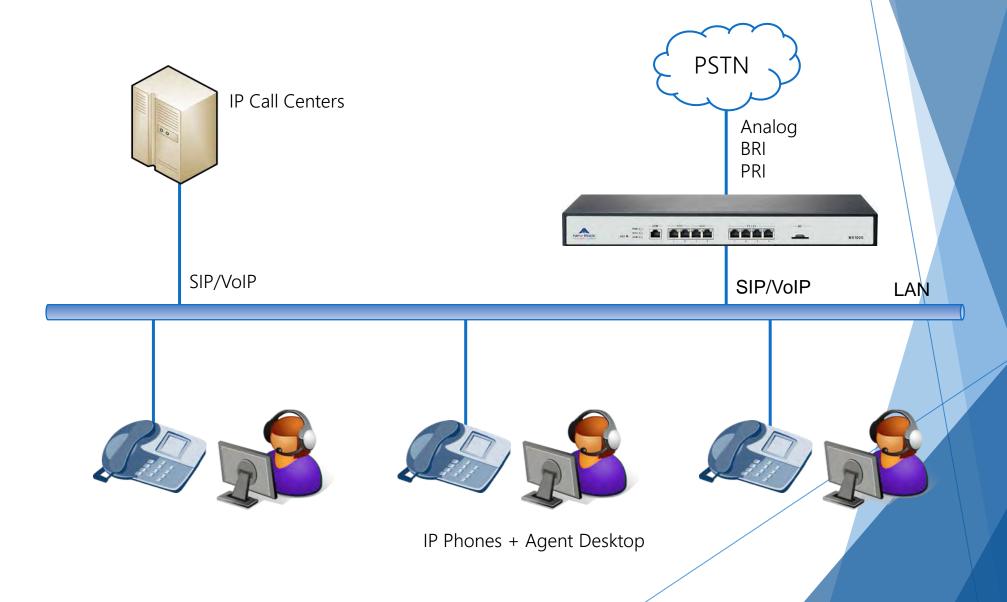
- Configured for SIP trunking
- Move calls to SIP over time
- Completely transparent
- Resilience in case of:
 - ◆ Power failure to gateway
 - ◆ Link to ITSP Fails



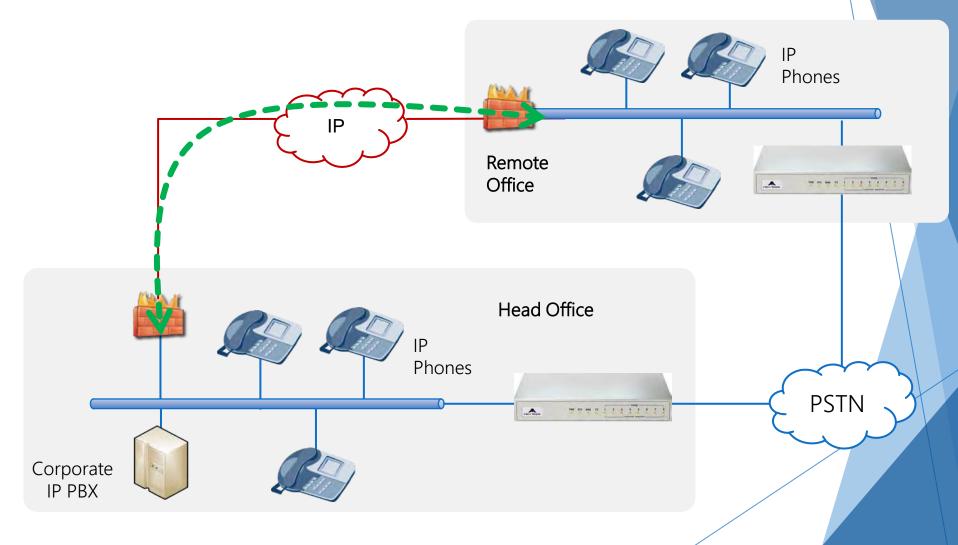
SIP Dial Tone/Multi-Tenant Units



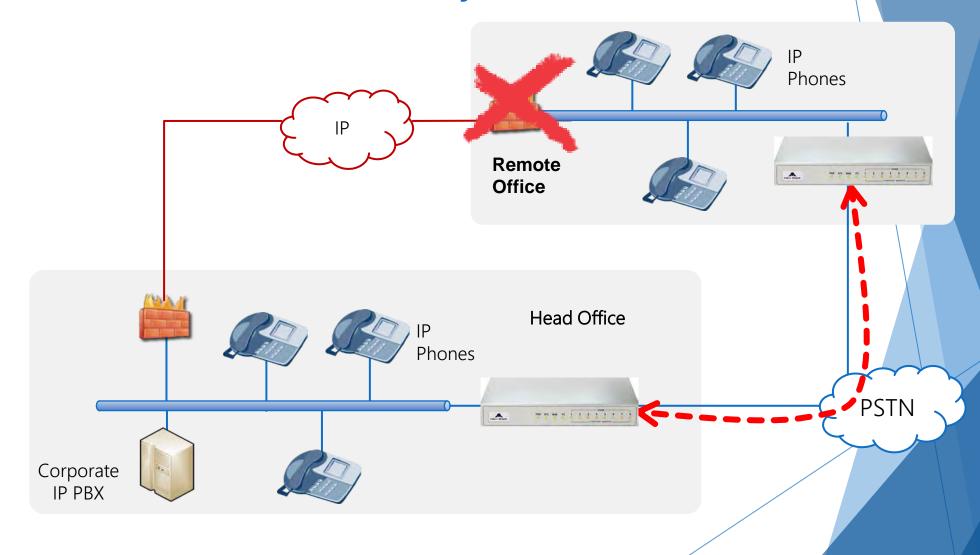
PSTN Access for VoIP Contact Center



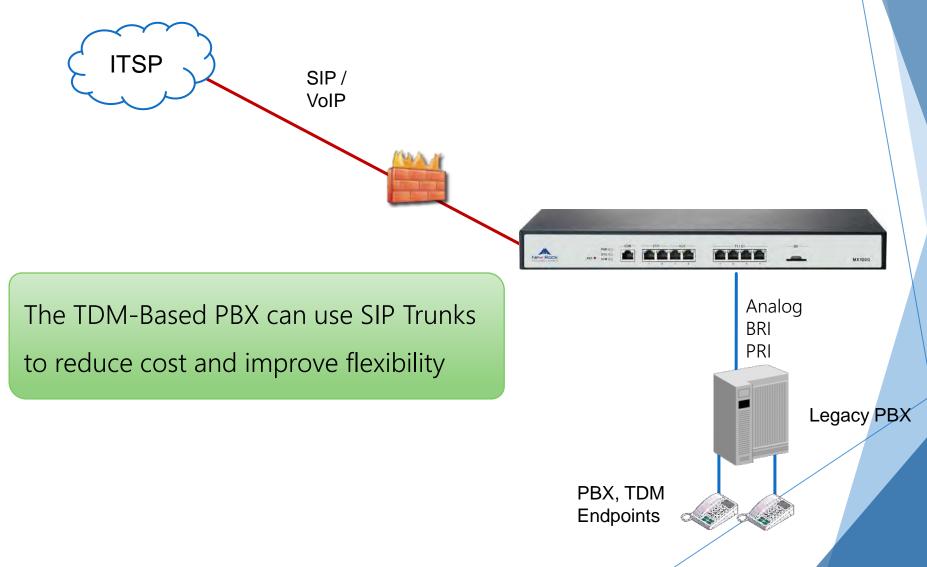
Remote Office Survivability – Normal



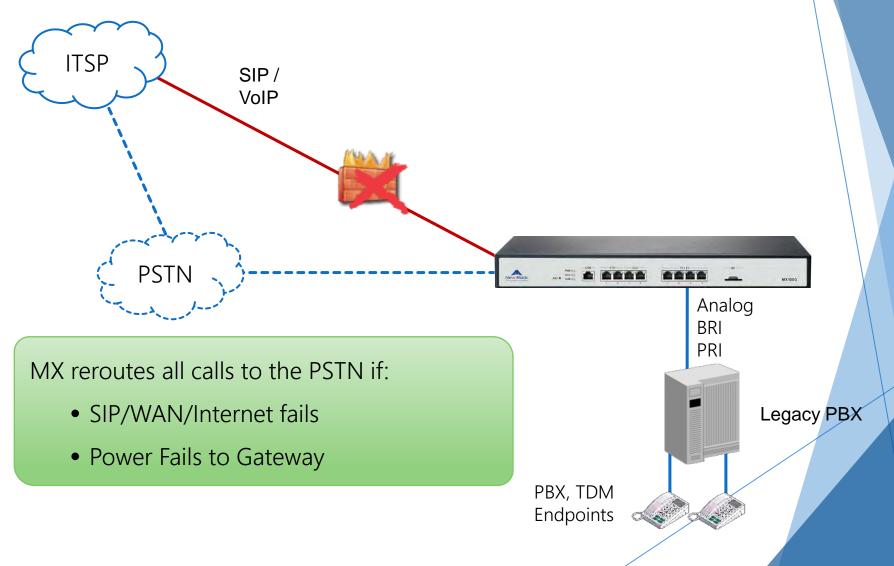
Remote Office Survivability – Failover



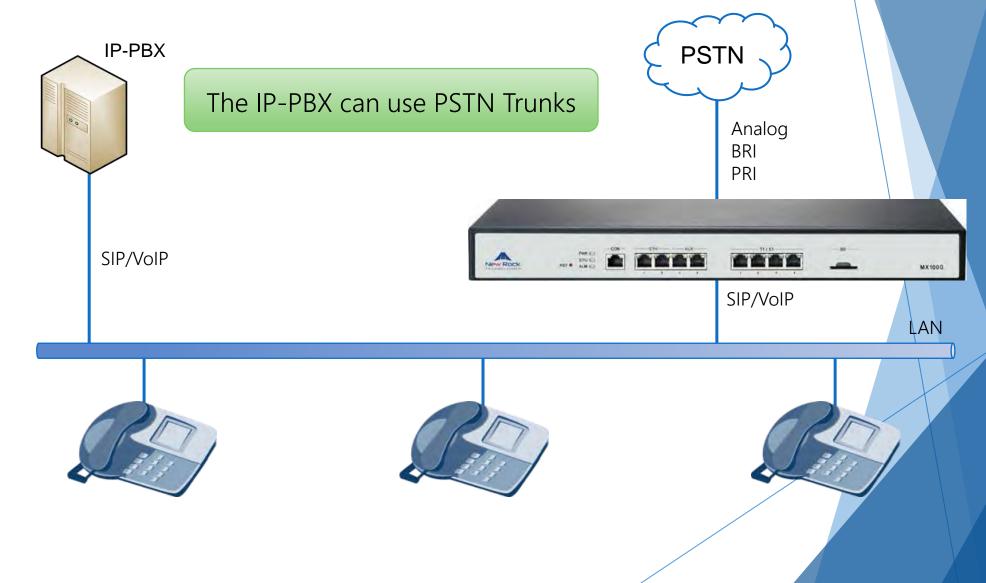
Connect Legacy PBX to SIP Trunking



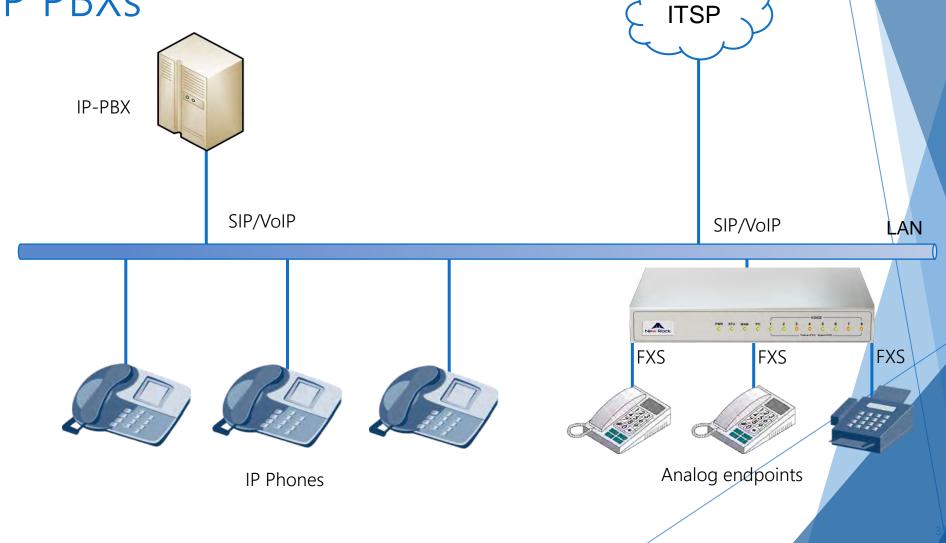
SIP Trunking with Resilience



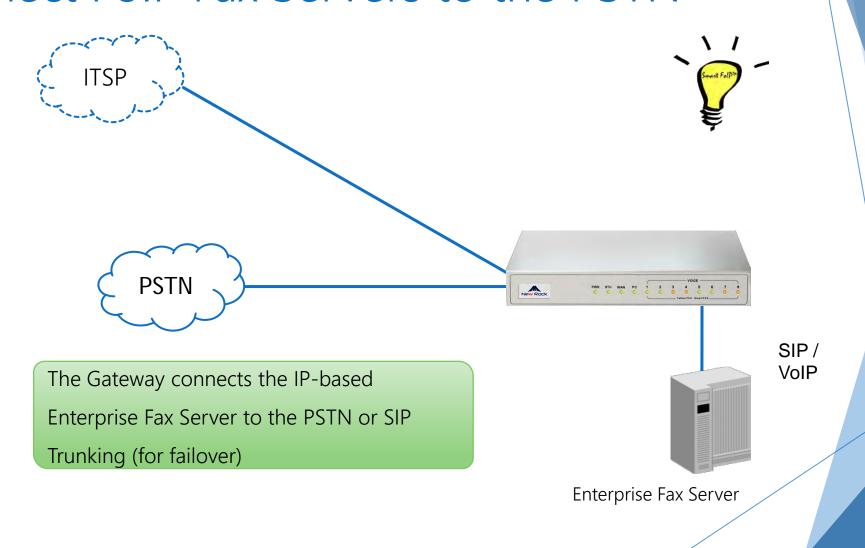
Legacy Network Connectivity for IP PBXs



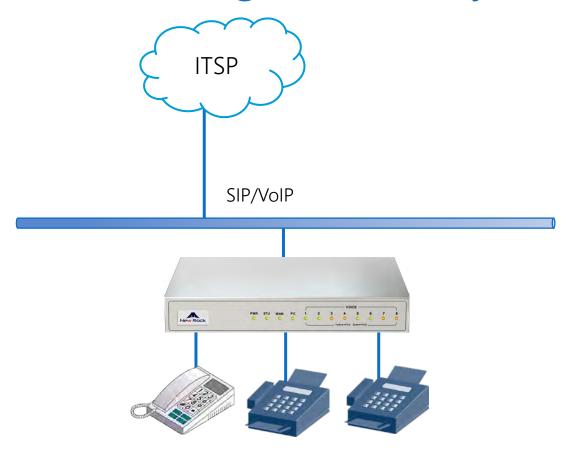
Legacy Equipment Connectivity for IP PBXs



Connect FoIP Fax Servers to the PSTN



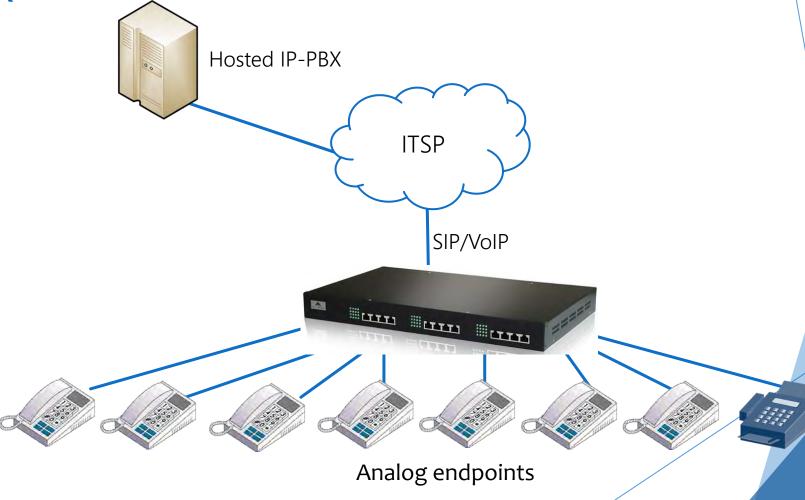
Connect Legacy Voice Terminals and Fax to Internet with High Reliability





Analog Connectivity for Cloud

IP-PBX



Portfolio of Gateways

MX Series Gateways

MX Gateways

| | HX4/MX8 Desktop | MX60 Enterprise | MX120 High Density | MX100E SIP-ISDN |
|---------------------------|--------------------|--------------------|-----------------------|--------------------|
| FXS/FXO | 2~8 | 16~48 | 24~96 | 1~4T1/E1 |
| Ethernet Ports | 1 | 2 | 2 | 2 |
| Line-Interface Modules | - | - | 4 | - |

Key Features All MX Gateways

- DTMF detection
- SIP protocol
- Auto provisioning
- Echo cancellation
- T.38 fax relay
- ♦ 500 routing rules
- Number translation
- PSTN Failover
- ◆ TR069

- 2nd-stage dialing
- NAT traversal
- Auto dialing
- 500 routing rules
- Number translation
- Color ring back tone
- Intercom
- Voice Announcement
- Lifetime Software Upgrades

MX100G Trunking Gateway

- ◆ Up to 4 E1/T1 digital (E1/T1) trunks
- Connects E1/T1-based PBX and PSTN to IP telephony networks in a 1U chassis.
- Supports a variety of protocols and codecs, including SIP, ISDN PRI, G.711, G.729A, G.723, iLBC, GSM, and G.168, T.30, and T.38.
- ◆ G.168 echo cancellation
- ◆ DTMF relay (RFC2833) and T.38 fax relay
- Applications
 - ◆ PSTN-SIP digital trunking gateway
 - ◆ Interconnecting legacy PBX to IP-based voice network



MX100G Features

- Reliability
 - Redundant power modules
 - Hot swappable modules
- Protocols
 - Supports Session Initiated Protocol (SIP)
 - ◆ STUN Client for NAT/firewall traverse ISDN PRI (USA, ITU, and China)
- Operations & Maintenance
 - RTP/RTCPTFTP for remote software upgrade \
 - ◆ HTTP/HTTPS for system and interface configuration and monitoring
 - ◆ Telnet/SSH for remote support
 - ◆ CDR/Radius



MX120 High-Capacity Analog Gateway

Suitable for carrier and medium-enterprise VoIP/FoIP deployment in a variety of FXS/FXO combinations of 24, 48, 72, or 96 concurrent calls (based on DSP cards)

- Applications
 - Access gateway in IMS-based network to deliver IP Centrex service
 - Media gateway in IP-PBX-based enterprise voice network
 - PSTN-SIP analog trunking gateway
 - ◆ Large call-center gateway
 - ◆ PSTN fail-over gateway



MX120 Features

- Web-based management GUI to configure parameters, upgrade firmware, import and export configuration data, and monitor status
- Remote management including Option 66 auto-provisioning, Telnet, TFTP, SNMPv2, TR069, TR104 and TR106, Radius accounting.
- Security Features
 - ◆ IP access list (IP table)
 - ◆ SIP/RTP/TELNET/HTTP/TFTP port assignment
- Voice QoS
- NAT traversal (STUN)
- Multiple Codecs
 - G.711ALaw, G.711ULaw, G.729A, G.723.1r63, G.723.1r53, GSM
 - ◆ T.38 fax relay, G.711 pass-through fax
 - ◆ DTMF relay (RFC 2833, SIP/INFO, inband



MX60 Mid-size Analog Gateway

Suitable for medium-enterprise VoIP/FoIP deployment in a variety of FXS/FXO combinations

- Provides up to 48 ports of FXS and FXO and 2 Ethernet ports
- Applications
 - Access gateway in IMS-based network to deliver IP-centrex service
 - Media gateway in IP-PBX based enterprise voice network
 - PSTN-SIP analog trunking gateway
 - ◆ PSTN fail-over device



MX60 Features

- Web-based management GUI, allowing the user to configure parameters, upgrade firmware, import and export configuration data, and monitor status
- Supports remote management standards, such as Option 66 auto-provisioning, Telnet, TFTP, SNMPv2, TR069, TR104 and TR106, as well as Radius accounting
- Security Features
 - ◆ IP access list (IP table)
 - ◆ SIP/RTP/TELNET/HTTP/TFTP port assignment
- Voice QoS
- NAT traversal (STUN)
- Multiple Codecs
 - G.711ALaw, G.711ULaw, G.729A, G.723.1r63, G.723.1r53, GSM
 - ◆ T.38 fax relay, T.30 fax transparent
 - ◆ DTMF relay (RFC 2833, SIP/INFO, inband



MX8A Analog Gateway



Ideal for SOHO, IP-PBX, and residential VoIP applications

- High voice quality and reliable fax in a compact package
- The MX8A offers multiple configurations 4 FXS ports, 8 FXS ports, 4 FXO ports, 8 FXO ports, and 4FXS+FXO ports.
- Advanced VoIP/FoIP technologies including SIP, iLBC, and voice encryption, G.711 & T.38 fax relay with Smart FoIP (patent 9,094,419)
- User-friendly provisioning tools and management tools
 - ◆ RADIUS Billing Interface, TR069-based management (Include TR069, TR104, and TR106), Standard SNMP agent (MIB v2)
- Featuring busy tone auto detection, DTMF detection, fashion ringing tones, hook-flash relay, etc.
- Compatible with dozens of SIP platforms



MX8A Features



- Supports SIP/MGCP protocols
- Flexible configurations of FXS/FXO ports
- Outstanding security: Configurable SIP ports and IP address whitelist
- Supports IP/PSTN LCR selection
- Supports fax over IP using T.38 version 3 fax relay with V.34 and automatic switching between voice/fax
- Supports polarity-reversal/busy-tone detection
- Supports Auto Provisioning and TR069/SNMP
- Supports HA and PSTN failover
- Supports Class I lightning protection



Other Gateways

HX4E Analog ATA



Developed for small businesses, SOHO, and residential IP-telephony applications, the HX4E ATA is an integrated VoIP device that provides reliable and cost-efficient access methods flexible for deploying converged communication solutions for network operators and enterprises.

- ◆ Supports 2 or 4 FXS/FXO ports, 1 WAN port, and 1 PC port, which allows users to apply it as an N-to-1 system capable of providing versatile solutions by connecting analog phone, fax and POS machine, IP telephony and PSTN.
- Comprehensive Feature Set with Intelligent Engine
- Easy Operation and Management
- High Interoperability
- Investment Protection



HX4E Analog ATA

- Supports SIP/MGCP protocols
- Flexible configuration of FXS/FXO ports
- Outstanding security: Configurable SIP ports and IP address whitelist
- Advanced VoIP/FoIP technologies including SIP, iLBC, and voice encryption, G.711 & T.38 fax relay with Smart FoIP (patent 9,094,419)
- Supports polarity-reversal/busy-tone detection
- Supports Auto Provisioning and TR069/SNMP
- Supports HA and PSTN failover
- Supports Class I lightning protection





Enterprise IAD

Broadband access, WiFi, voice, iPTV, VPN, VLAN

| EPON | 1 | 1 | 1 |
|-------------------|-----------------|-----------------|--------------------|
| Ethernet Ports | 4 | | |
| FXS | 4-8 | S FEET | |
| WiFi | IEEE802.11b/g/n | | ISG3004/3008 |
| USB | 2 | VPN | PPTP, L2TP, IPSec |
| VLAN | support | Chassis Type | |
| Firewall | support | Authentication | FCC, CE, CCC, ROHS |

All Cables and Mounting Hardware Included

All gateways include:

- ◆ Rack mount kit
- Quick start guide
- License agreement
- Grounding Cable
- Power cord (country specific)
- ♦ Ethernet cable



Pricing and SKUs

HX4 ATA Pricing

| Ma | HX4 analog lines Series SIP gateway (2 to 4 ports) | | | |
|-----|--|------------------------|-----------|--|
| No. | Model Description | | MSRP | |
| 1.1 | HX411 | 1FXS+1FXO ports, 2 ETH | \$ 90.00 | |
| 1.2 | HX402 | 2FXS ports, 2 ETH | \$ 85.00 | |
| 1,3 | HX422 | 2FXS+2FXO ports, 2 ETH | \$ 130,00 | |

| No. | | | |
|------|--------|------------------------|-----------|
| | Model | Description | MSRP |
| 1E.1 | HX412E | 2FXS+1FXO ports, 2 ETH | \$ 105.00 |
| 1E.† | HX402E | 2FXS ports; 2 ETH | \$ 85.00 |
| 1E.2 | HX420E | 2FXO ports, 2 ETH | \$ 100.00 |
| 1E.3 | HX422E | 2FXS+2FXO ports, 2 ETH | \$ 135,00 |
| 1E.4 | HX404E | 4FXS ports: 2 ETH | \$ 120.00 |
| 1E.5 | HX440E | 4FXO ports, 2 ETH | \$ 150.00 |

MX8 Pricing

| No. | | | |
|------|-------------|-----------------------------|-----------|
| | Model | Description | MSRP |
| 2.1 | MX8-45 | 4 FXS ports, 1 WAN port | \$ 190.00 |
| 2.2 | MX8-4FXO | 4 FXO ports, 1 WAN port | \$ 250.00 |
| 2.3 | MX8-2S/2 | 2FXS+2FXO ports, 1 WAN port | \$ 230.00 |
| 2.4 | MX8-8S | 8 FXS ports, 1 WAN port | \$ 300.00 |
| 2.5 | MX8-8FXO | 8 FXO ports, 1 WAN port | \$ 400.00 |
| 2.6 | MX8-6S/2 | 6FXS+2FXO ports, 1 WAN port | \$ 330.00 |
| 2.7 | MX8-45/4 | 4FXS+4FXO ports, 1 WAN port | \$ 350.00 |
| 2.8 | | 4FXS | \$ 120.00 |
| 2.9 | Line Module | 4FXO | \$ 160,00 |
| 2.10 | | 2FXS+2FXO | \$ 150.00 |

| No. | 1 | | |
|------|-------------|------------------------------|-----------|
| | Model | Description | MSRP |
| 2A.1 | MX8A-8S | 8 FXS ports, 2 ETH ports | \$ 270.00 |
| 2A.2 | MX8A-6S/2 | 6FXS+2FXO ports, 2 ETH ports | \$ 285.00 |
| 2A.3 | MX8A-45/4 | 4FXS+4FXO ports, 2 ETH ports | \$ 300.00 |
| 2A,4 | MX8A-8FXO | 8FXO ports, 2 ETH ports | \$ 330.00 |
| 2A.5 | MX8A-NA | no ports, MX8A host unit | \$ 110.00 |
| 2A.6 | | 4FXS | \$ 95.00 |
| 2A.7 | Line Module | 4FXO | \$ 125.00 |
| 2A.8 | | 2FXS+2FXO | \$ 115,00 |

MX60 Pricing

| ×1- | | | | |
|------|--------------|---|-----|----------|
| No. | Model | Description | | MSRP |
| 3.1 | MX60-16S | 16 FXS ports, 16 concurrent calls, 2 WAN ports, 10,19" | 5 | 540.00 |
| 3.2 | MX60-24SB | 24 FXS ports, 16 concurrent calls, 2 WAN ports,10,19 | S | 770.00 |
| 3.3 | MX60-24S | 24 FXS ports; 24 concurrent calls; 2 WAN ports;10,19" | 5 | 850.00 |
| 3.4 | MX60-32SB | 32 FXS ports,16 concurrent calls,2 WAN ports,1U,19* | \$ | 940.00 |
| 3.5 | MX60-32S | 32 FXS ports,32 concurrent calls,2 WAN ports,1U,19" | \$ | 1,100.00 |
| 3.6 | MX60-48SB | 48 FXS ports,24 concurrent calls,2 WAN ports,1U,19" | \$. | 1,350.00 |
| 3.7 | MX60-48S | 48 FXS ports, 48 concurrent calls, 2 WAN ports, 1U, 19" | \$ | 1,580.00 |
| 3.8 | MX60-85/8 | 8FXS+8FXO ports, 16 concurrent calls,2 WAN ports,1U,19" | S | 670.00 |
| 3.9 | MX60-24S/8B | 24FXS+8FXO ports, 16 concurrent calls,2 WAN ports,1U,19" | \$ | 1,000.00 |
| 3.10 | MX60-24S/8 | 24FXS+8FXO ports, 24 concurrent calls,2 WAN ports,1U,19" | 5 | 1,170.00 |
| 3.11 | MX60-405/8B | 40FXS+8FXO ports, 24 concurrent calls, 2 WAN ports, 1U, 19" | \$ | 1,410.00 |
| 3.12 | MX60-40S/8 | 40FXS+8FXO ports, 48 concurrent calls,2 WAN ports,1U,19" | 5 | 1,630.00 |
| 3.13 | MX60-16S/16 | 16FXS+16FXO ports, 32 concurrent calls,2 WAN ports,1U,19* | 5 | 1,240.00 |
| 3.14 | MX60-32S/16B | 32FXS+16FXO ports, 24 concurrent calls, 2 WAN ports, 1U,19* | 5 | 1,490.00 |
| 3.15 | MX60-32S/16 | 32FXS+16FXO ports, 48 concurrent calls,2 WAN ports,1U,19* | \$ | 1,720.00 |
| 3.16 | MX60-24S/24B | 24FXS+24FXO ports, 24 concurrent calls,2 WAN ports,1U,19" | \$ | 1,560.00 |
| 3.17 | MX60-24S/24 | 24FXS+24FXO ports, 48 concurrent calls,2 WAN ports,1U,19" | \$ | 1,790.00 |
| 3.18 | MX60-16FXO | 16FXO ports, 16 concurrent calls, 2 WAN ports, 1U, 19" | 5 | 870.00 |
| 3.20 | MX60-32FXO | 32FXO ports, 32 concurrent calls,2 WAN ports,1U,19" | \$ | 1,390.00 |
| 3.21 | MX60-48FXOB | 32FXO ports, 24 concurrent calls, 2 WAN ports, 1U, 19" | \$ | 1,610.00 |
| 3.22 | MX60-48FXO | 48FXO ports, 48 concurrent calls,2 WAN ports,1U,19" | \$ | 1,860.00 |

MX 120 Pricing

| Al- | | | |
|------|---------------------|-----------------|-------------|
| No. | Model Description | | MSRP |
| 4.1 | | MX120-NA-1U-C | \$ 880.00 |
| 4.2 | | MX120-NA-1U-D | \$ 1,060.00 |
| 4.3 | Chassis | MX120-NA-2U-C | \$ 950.00 |
| 4.4 | Chassis | MX120-NA-2U-D | \$ 1,120.00 |
| 4.5 | | MX120-NA-2U-E | \$ 1,310.00 |
| 4.6 | | MX120-NA-2U-F | \$ 1,470.00 |
| 4.7 | | MX120-IF-24S | \$ 350.00 |
| 4.8 | | MX120-IF-16S | \$ 250.00 |
| 4.9 | | MX120-IF-8S/8 | \$ 310.00 |
| 4.10 | Line Interface Card | MX120-IF-16S/8 | \$ 400.00 |
| 4.11 | | MX120-IF-12S/12 | \$ 430.00 |
| 4.12 | | MX120-IF-24FXO | \$ 500.00 |
| 4.13 | | MX120-IF-16FXO | \$ 350.00 |
| 4.14 | | MX120-PMC-3DSP | \$ 220.00 |
| 4.15 | PMC Module | MX120-PMC-6DSP | \$ 400.00 |
| 4.16 | | MX120-PMC-9DSP | \$ 600.00 |

MX100 Pricing

| No. | | | |
|-----|---------------|--|-------------|
| | Model | Description | MSRP |
| 5.1 | MX100E-1E1 | 1 port E1 or T1,2 WAN ports,1U,19* | \$ 1,700.00 |
| 5.2 | MX100E-1E1-2P | 1 port E1 or T1,2 WAN ports,1U,19*,w/dual power suppliers | \$ 2,000.00 |
| 5.3 | MX100E-2E1 | 2 ports E1 or T1,2 WAN ports,1U,19* | \$ 2,700.00 |
| 5.4 | MX100E-2E1-2P | 2 ports E1 or T1.2 WAN ports,1U,19",w/dual power suppliers | \$ 3,000.00 |
| 5.5 | MX100E-4E1 | 4 ports E1 or T1,2 WAN ports,1U,19" | \$ 5,200.00 |
| 5.6 | MX100E-4E1-2P | 4 ports E1 or T1,2 WAN ports,1U,19",w/dual power suppliers | \$ 5,500.00 |

The Competition

The Competition

- Gateway business is mature but is experiencing strong growth in the Americas
- Several players, similar functionality
 - ◆ Key competitors are Grandstream, Audiocodes, and Patton
- Compete favourably on price, reliability, features, and support











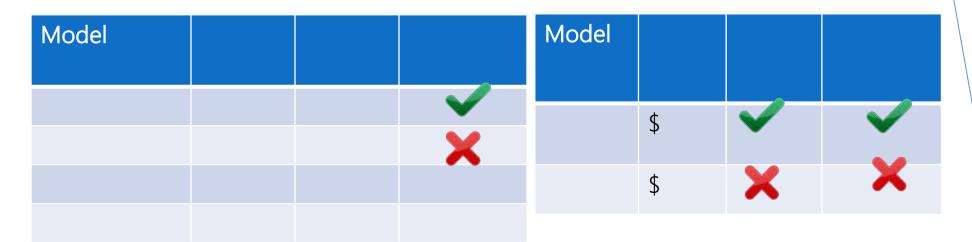








Grandstream



- Customer support a challenge for Grandstream
- Higher reliability for New Rock
- Competitive price for New Rock

AudioCodes

| Model | 1 x E1T1 30 Calls | 2 x E1T1 60 Calls | E1T1 Relay Ports |
|--------------|----------------------|----------------------|---------------------|
| MX120 | \$1395 | \$2195 | |
| Mediant 600 | \$3278 | \$4485 | X |
| Mediant 800 | \$1546 | NA | X |
| Mediant 1000 | \$3857 | \$5277 | X |

| Model | 4 FXO | 2 x LAN | IP Phone Resilience |
|-------|-------|------------|------------------------|
| MX60 | \$ | ~ | ~ |
| MP114 | \$ | × | × |

- ◆ A la carte pricing on larger models
- Customer support a challenge
- Wide, very flexible range
- Clear price advantage for New Rock

Patton

| Model | 1 x E1T1 30 Calls | 2 x E1T1 60 Calls | E1T1 Relay Ports |
|----------------------|----------------------|----------------------|------------------------|
| MX60 | \$ | \$ | |
| 4940 | \$2700 | \$4890 | X |
| 4950 (+ rtr) | \$3350 | \$5380 | X |
| 4960 (+ rtr, SBC) | \$3428 | \$6189 | X |

| Model | 4 FXO | 2 x LAN | IP Phone Resilience |
|--------|----------|------------|------------------------|
| | \$425 | | |
| SN4110 | \$424 | × | X |
| SN4520 | \$499 | × | X |

- Limited management platform
- ♦ Fixed NT/TE config on BRI
- Single LAN on some models
- Clear price advantage for New Rock

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Support & Services

Best-in-Class Support

- New Rock Cloud
- Fully-trained North America support organization
- Priority support options
- ◆ Phone/e-mail support
- Documentation includes:
 - ◆ Admin guides/How-to-guides
 - Step-by-step configuration
 - Technical documents/Release notes/FAQs
 - Software Downloads
- http://www.newrocktech.com.cn/Services E.asp



New Rock Cloud

- Provide the connectivity for devices behind NAT and firewall, which enables applications such as SIP extension (client), registering from internet to enterprise SIP server deployed in the LAN.
- Providing the centralized device-management framework for channels, enterprise customers, and ITSPs, to allow remote monitoring, configuration, troubleshooting and firmware upgrades
- Provides intelligent assistant for network adaptation
- Provides secure and reliable mechanism for third-party applications to work with New Rock products through open APIs to solve SMB long-tail demand

New Rock Cloud





Remote Management





Online Troubleshooting



Device information collection



Version detection and automated upgrade

"Synergies" Partner Program



The New Rock Partner Program is designed to empower our partners to successfully deploy New Rock products while offering the highest financial returns in the industry. Here are the key elements of the program.

- LEADS!!
- ◆ Not-for-Resale products, for demonstrations and evaluation
- Efficient partner on-boarding process
- Product training
- Sales-support documentation, collateral, and presentations
- Access to upcoming webcasts & podcasts to learn the "tricks of the trade"
- Competitive discounts and commission rates
- Innovative loyalty program
- Competitive analysis
- ◆ Leads based on participation level in the program

Closing

Why New Rock VoIP Gateways?

The MX Series of VoIP Gateways has distinctive advantages over the competition in terms of

- Performance,
- System reliability,
- Compatibility, and
- ◆ Cost.

The New Rock Advantage

- Long history in VoIP
- Ease of installation and operation
- Rich feature set
- Most reliable fax solution in the industry (Smart FoIP®)
- Available professional services for installation/configuration
- New Rock Cloud

Providing the Highest-Quality Products at Market-Leading Prices

Contact Us

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Thank You!