

WROC2011 WROC2002

### **Quick Start Guide**

Wireless Office Communication System

- Surf the Internet
- In-house WLAN
- Voice and video communication
- 3-way voice conference
- Mobile extension with WiFi smartphone
- USB for sharing files



# **Step 3** Configuring the PC

Use Standard TCP/IP Properties for DHCP

#### Windows7

- Click S > Control Panel > Network and Sharing Center > Change Adapter Settings.
- Right click Local Area Connection, choose Properties.
- Double click Internet Protocol Version4(TCP/IPv4).
- Choose Obtain an IP address automatically, and then click  $\ensuremath{\text{OK}}$  .

#### Windows XP

2

1

- Click Start > Control Panel > Network Connections
- Right click Local Area Connection, choose Properties.
- Double click Internet Protocol Version4(TCP/IPv4).
- Choose Obtain an IP address automatically, and then click OK.

Enter **w.com** in the address bar to visit the login interface of WROC.

### For wireless connection

For wired connection

Connect to WROC wireless network (See the right pictures) SSID: NewRock, Encryption key: 12345678

2	Enter w.com in the address bar to visit the login interface
	of WROC.



Network Cable 2



iPad						
Settings						
Settings	WLAN Networks					
Airplane Mode	WLAN					
WLAN Not Connet	ed Choose a Network					
VPN	30wish 🔒 🗢 🕥					
Location Services	NewRock 🗎 🗢 🕥					
Brightness&Wallpaper	NETGEAR 🗎 🗢 🕥					
•						
Enter the password for "NewRock " Cancel Enter Password Join						
Password 12345678						
Settings	WLAN Networks					
Airplane Mode	WLAN					
WLAN NewRo	ck Choose a Network					
VPN	30wish					
Location Services	✓ NewRock 🔒 🗢 🔕					

NETGEAR

**A** ≈ **0** 

Brightness&Wallpaper

## Step 2 Checking

Press the ON/OFF button to turn on the device, and then check the LED status.

LED	Status of normal
PWR	Green light
WAN/LAN	Green light or green flashing
PHONE	Green when the phone is off-hook
LINE	Green light or green flashing during the talk

## Step 4 Quick Installation

1 Enter the username and password							
Use Pas	ername admin ssword admin						
Login							
2 Select a network							
Mode	Scenario						
Bridge	The WROC connects to a router.						
Router	The WROC connects to a broadband modem.						
WiFi	The WROC connects to a Wi-Fi AP.						
3G	The WROC connects to the 3G network.						

Operate in accordance with the wizard (See the other paper)

3

Bridge mode						
	ptical Fiber Modem / Router					
Scenario: The WROC connects to a router.						
	Deddaee					
Configure the f	Paddress					
letwork						
IP address						
Subnet mask						
Default gateway						
Primary DNS server						
Secondary DNS server						
	Previous Next Cancel					
Modify SSID an	nd encryption key					
Vireless settings						
vireiess settings						
WiFi	⊙ On O Off					
Network mode	802.11b+g+n					
	NewRock Unexposed					
	1011					
Encryption key	12345678					
,						
Previous	OK Continue to voice configuration Cancel					
Chtain phone r	number and password					
3 Obtain phone r	number and password					
3 Obtain phone r	number and password					
3 Obtain phone r	number and password					
3 Obtain phone r	number and password					
3 Obtain phone r	number and password					
3 Obtain phone r PSTN PSTN stansion: 216	IP extensions: 200-215					
3 Obtain phone r PSTN PSTN stension: 216	IP extensions: 200-215 ISsword:777163 IP extension2 Number:201 Password:121077					
3 Obtain phone r PSTN PSTN PSTN PSTN PSTN PSTN PSTN PSTN	IP extensions: 200-215 ISSWORD:0755400 IP extension2 Number:201 Password:121077 ISSWORD:055400 IP extension4 Number:203 Password:813287					
3 Obtain phone r PSTN PSTN PSTN PSTN PSTN PSTN PSTN PSTN	IP extensions ISSWORD:777163 IP extension2 Number:201 Password:121077 ISSWORD:055400 IP extension4 Number:203 Password:121077 ISSWORD:055400 IP extension6 Number:203 Password:121077 ISSWORD:039651 IP extension6 Number:205 Password:121077 ISSWORD:039651 IP extension6 Number:205 Password:03973228 ISSWORD:039651 IP extension6 Number:205 Password:050794					
3 Obtain phone r PSTNN PSTN PSTN PSTN PSTN PSTN PSTN PSTN PSTN	IP extensions: 200-215 IP extensions: 200-215					
3 Obtain phone r PSTNN PSTNN PSTNN PSTNN PSTNN PSTNN PSTNN PSTNN PSTNN	IP extensional Number and password IP extensional IP extensional IP extensional IP extensional Number:201 Password:121077 IP extensional Number:201 Password:121077 IP extensional Number:203 Password:121077 Password:12107 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:121077 Password:12107 Password:					
3 Obtain phone r PSTNN PSTNN PSTNN PSTNN PSTNN PSTNN PSTNN PSTNN PSTNN	IVALUATION IN A CONSTRUCTION OF A CONSTRUCTURE O					

Click **OK** to finish the wizard

Internet Select a WAN connection type -WAN setup -O PPPoE (ADSL) Select PPPoE if the device is connected to Internet through an ... O DHCP (Auto config) The device automatically obtains IP address, subnet mask, default .... O STATIC (Fixed IP) You shall manually configure IP address, subnet mask, default ..... Previous Next Cancel 2 Configure the IP parameters PPPoE (ADSL) -WAN setup Username Password STATIC (Fixed IP) WAN setup -IP address Subnet mask Default gateway

#### DHCP (Auto config) Skip to next step.

Router mode



4

Primary DNS server Secondary DNS server

Configure the wireless network parameters (Refer to Bridge mode 2)

Next

Continue to voice configuration (Refer to Bridge mode 3 4)

1	Select a hot spot
Choose	a network
	tech-2 00:0e:a9:26:01:ed 1 WPA1PSKWPA2PSK/AES 11b/g/n
	SSID newrocktech-2 MAC address 00:0e:a9:26:01:ed Encryption key Display the key Connect Cancel
2	Continue to voice configuration (Refer to Bridge mode 3 4)

### FAQ

1. Why can't I login to the device via WAN IP address?

Click **Network > Firewall > System security** to check whether remote management is enabled. If you still cannot log in to the WROC, change the remote management port to a non-80 port, such as port 8080.

**2.** Why is my Internet connection so slow?

Probably someone else is within the same wireless network with you. Please ensure that a SSID key is configured on the device. Security mode: WPA/WPA2-PSK Encryption key: a combination of 8-digit numbers & letters

3. How do I register an IP Extension?

(1) Prepare an IP voice terminal. For example, install a softphone in the iPad.
(2) Enter account information of the IP extension on the terminal, including the phone number and password (IP extension account of the WROC).
(3) Enter the domain and proxy on the terminal. The domain value can be the IP address and port number of the WROC. The default port is 5060. Click Voice > Trunk > IP trunk to change Signaling local port.

3G mode 3G )	annects to the 3G network.					
Configure 3G service prov	<i>v</i> ider					
3G configration Internet service provider(ISP)	Custom					
SSID						
3G dialing number						
PIN						
User account						
Password						
Previous Next Cancel						
Configure the wireless ne (Refer to Bridge mode	work parameters					
Continue to voice configur (Refer to Bridge mode 3	ation					

**4.** The WROC is connected to a router and can access the Internet in bridge mode. However, the external IP extension fails to register to the WROC through the Internet.

- ① Check whether port mapping is enabled on the router connected to the WROC. If not, enable port mapping so that the signaling port of the WROC (Voice > Trunk > IP extension, the default is port 5060) and RTP port (10010-10130) can be mapped.
- ② Click Voice > Basic > Domain name to fill in the WAN IP address (or dynamic domain name) of the router.
- ③ IP Extension registration, refer to Q3.

#### 5. How do I restore factory settings?

Press RST button for about 3 seconds, and release it when STU and PWR turn red.

Note: You can also contact us at gs@newrocktech.com for help.